



12/16/21 Update

PLAY Hockey World Youth Championship Policies

COVID-19

As of December 16th, 2021, per the CDC, the Czech Republic remains under a [Level 4 Travel Health Notice](#) due to COVID-19, indicating a very high level of COVID-19 in the country. For the most up to date information, please reference information from the following resources, wwwnc.cdc.gov, cz.usembassy.gov, covid.gov.cz, www.canada.ca, www.who.int, and www.mvcr.cz. There are additional Czech Republic COVID-19 hotlines available in English from 8a - 7p at +420 226 20 1221 or +420 704 844 583.

We at PLAY Hockey highly encourage all passengers to be fully vaccinated for COVID-19 with an FDA authorized vaccine by the time of departure. With that, we understand that as of today the vaccines are not offered to youth of all ages. Currently, the Czech Republic requires all inbound travelers over the age of 18 to be fully vaccinated. All inbound travelers over the age of 2 are required to provide a negative COVID test prior to entry regardless of vaccination status.

FLIGHTS

PLAY Hockey is offering a variety of round-trip group flight options from North American locations for interested customers. The price advertised is for the seat and any inclusions based on the selected airline, flight, and ticket. All group flight tickets must be paid in full at the time of purchase. Customers should expect to incur additional baggage fees each way for hockey equipment and excess luggage. Once your registration is Approved and your ticket(s) is/are paid for, we will send you the specific baggage fee details.

If you would like to cancel your group flight ticket(s) booked with PLAY Hockey via our registration system, refund eligibility and the amount to be refunded is subject to the dates which you elect to cancel.

If you elect to cancel your group flight ticket(s) prior to January 14, 2022 you will receive a full refund, however a \$50 USD cancellation penalty per ticket will be charged. If you elect to cancel your group flight ticket(s) between January 14, 2022 and March 1, 2022 you will receive a full refund, however a \$200 USD cancellation penalty per ticket will be charged. If you elect to cancel your group flight ticket(s) after March 1, 2022 refund eligibility would be subject to the airline's refund / credit / cancellation policy.

HOTELS

Our North American customers will be staying at a variety of 4-star hotels in close proximity to the main attractions of Prague, CZE. PLAY Hockey will not be releasing team-specific hotel assignments until May 1, 2022.

During registration, we have asked to understand your desired rooming preferences as we construct our Rooming Lists per property. Please understand that we will be subject to the "Room



Types” available at each property and in many cases, the hotel rooms in Europe contrast with our hotel rooms in North America; in terms of bed size, definitions of a “double”, “triple”, “quad” and “suite”. Our team will work diligently to ensure all customers are aware of their room type and details as rooming assignments are drafted.

TRAVEL INSURANCE

PLAY Hockey highly encourages all customers to purchase travel insurance to protect their investment in this trip. To learn about protecting your trip, if you are located in Canada please call [Allianz Travel](#) at 1-844-310-1578. If you are located in the US please call [Allianz Travel](#) at 1-800-284-8300.

REFUND / CANCELLATION POLICY

If the World Youth Championships Prague event is canceled due to COVID-19, the land packages will be refunded less the uniform and apparel portion, as we will still deliver the uniforms and apparel to residences. The decision of whether to cancel or not will be made by March 1, 2021.

If you elect to cancel your land package on your own, refund eligibility and refund amounts are in accordance with the below:

- Prior to March 1, 2022, \$500 penalty per person
- Between March 1 and April 1, 2022, \$750 penalty per person
- After April 1, 2022 there will not be a refund.

Please see the “FLIGHTS” section above to understand flight cancellation policy and refund eligibility.

FAQs

When is the deadline to have my order paid in full?

Update All orders must be paid in full on or before March 15, 2022.

What if I am traveling to spectate but not purchasing a land package through PLAY or a participating North American team?

There will be a gate fee of \$250 USD for any spectators traveling from North America that are not registered through PLAY or a WYC Partner.